

**The UPS Store # 3212**  
**5804 Babcock Road**  
**San Antonio, Texas 78240**  
**Tel: 210-694-5522 Fax: 210-694-5599**

July 30, 2012

Postal Regulatory Commission  
901 New York Ave NW, Suite 200  
Washington, DC 20268

Reference: PRC Docket # MC2012-26

Dear Commissioners,

I am the franchisee/owner of a The UPS Store in San Antonio, Texas, employing 6 people from our community. **I am writing to ask that you disallow the United States Post Office's "enhanced" services to Post Office Box customers,** specifically:

1. Acceptance of third-party parcels and other items from UPS, FedEx, DHL and other non-USPS carriers, a practice that has been prohibited for many years.
2. The new ability to use the street address of the Post Office where the Post Office Box is located, rather than the conventional "PO Box 123, Anytown, MA 01234."
3. The new ability of Post Office Box customers to use the "#123" designation instead of the conventional "PO Box 123" form of address.
4. E-mail / text message notification to PO Box customers of items received. ("Real Mail Notification")

**These new business practices place the United States Postal Service in direct and unequal competition with thousands of small businesses - - such as mine, across the country.** For most store owners like me, our businesses are privately owned and represent the sole source of our income. In many cases, we have financed the purchase of the business with loans secured by our homes and/or CDs. This new form of competition from the USPS will result in significant loss of revenue and damage to my business. That will threaten not only my home, but also the jobs of the people I employ.

As a Commercial Mail Receiving Agency (CMRA), our business is regulated and inspected by the USPS. **There is no other enterprise in our society where one competitor - - such as the USPS, can regulate another, even to the point of requiring them to turn over their customer list on a quarterly basis.** The USPS cannot manage their own affairs so that they are profitable; so, they now want to take the customers - - that we have developed, by simply rewriting the Regulations that already govern and "restrict" how we can conduct business.

**As a CMRA, we already operate under other unfair and prejudicial rules,** such as the ability of a postal customer to change his address from a PO Box to another address with a simple

“Change of Address” form, while customers of a CMRA such as my store are prohibited from doing so. When a CMRA mailbox customer moves, we are required by the USPS to receive the customer’s mail for six months following termination and cannot re-mail it without paying for new postage. **Further, we are one of the EXTREMELY limited number of businesses that are required to pay the USPS a fee - - which they set, to pickup mail from our place of business. While, I was, last year, “forced” to pay several thousands of dollars to have the USPS pickup mail at my location, none of the other businesses in my city (i.e. banks, grocery store chains, cleaners, car dealerships, restaurants, repair shops, cleaners, shipping and packing companies, etc., etc.) are, regardless of size or volume of mail, required to pay the USPS to pickup mail at their locations. I have to pay the same daily pickup fee whether the USPS picks up one (1) letter or multiple boxes.**

As noted in PRC Order No. 1366, “the Postal Service has not submitted an appropriate filing that describes the nature and implementing rules for these enhanced services.” The USPS failed to follow the rules in rolling out these new services, and made a unilateral decision and executed it without the necessary filings. **What the USPS is doing is fundamentally wrong. A financially viable Post Office is an important part of our business, but not at our expense.** I cannot sit by and watch the USPS launch a series of products and services specifically designed to take our customers. A relationship with the USPS is a careful balance of competition and support, and in this instance they have tipped the scales.

**Thank you for your time and kind attention to this matter. Please do not hesitate to contact me if you need additional information and/or have any questions or concerns.**

Sincerely,

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